

Sills + Co

Returns & Exchanges

Name _____

Order # _____

Please check the following before sending:

- You are returning your item(s) within 14 days of purchase
- Items are in their original condition, unworn, unwashed & free from damage

Step 1: Let us know why you're sending your item(s) back

Too Big

Item is not as pictured

Too Small

The item arrived marked/stained

Fit isn't quite right (please specify)

Item is faulty (please specify)

I received the wrong item

Other (Please specify)

Step 2: Tell us what you'd like to do

Exchange

Size Swap (Please specify new size)

If you are wanting to exchange for a completely new garment please email us on the below email for further details

Refund

My original payment method (less shipping costs)

- Please note Sale items are not eligible for a refund to the original payment method

Sills + Co Store credit

Please send your return or exchange via track and trace to:

Sills + Co

Attn: Online Returns

26 Clarence Street,

Devonport

Auckland 0624

Once we have received your item(s), we will send a confirmation email to confirm we have processed your exchange request or refund option.

You can find more information on our website under **Customer Care** or for further help and support email **shop@sills-and-co.com**